

USER MANUAL

MovingStar



ATTENTION: It is mandatory that all users read this entire manual before operating the **MovingStar**. The MovingStar relies on a two-lever control system that is very different from front wheel steered vehicles. While this system has inherent advantages, it also presents new dangers and warnings that you should be aware of before your first ride. Pay special attention to the Warnings on page 2 - 4 as well as all sections containing additional warnings in **BOLD CAPITAL**

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Warnings

Additional warnings appear in BOLD CAPITAL LETTERS after the ⚠ Hazard symbol throughout this manual. All warnings in this manual indicate potentially hazardous situations, which if not avoided, could result in death or severe injury. Read this entire manual carefully before operating the MovingStar.

WARNINGS

- Remain in **LOW** range only until completely confident with your ability to operate the controls.
- Never select **FAST** range when indoors.
- Slow down well before entering a turn and **take tight turns very slowly** (below 1 MPH). The greater your speed: the wider your minimum turning radius will be.
- Always come to a complete stop before letting go of the Control Levers.
- NEVER operate on grades of more than 10%. Avoid grades over 5% (10 inches per 10 feet).
- Descend all grades slowly (3 km/h or less) keeping both brakes applied when necessary (pull up on Control Levers)
- Never allow your speed to increase above 6 km/h.
- Always take hills and ramps straight on, do not drive sideways to the direction of the ramp or angle across a ramp. Never roll backwards on any grade.
- Avoid unnecessary stopping or turning on any non-level surface.
- **The MovingStar requires both hands to operate.** Always grip both handles and do not attempt to hold anything in either hand while operating the MovingStar, e.g. beverage, cell phone, etc..
- Avoid wet conditions. Wetness will compromise the steering and braking. When unavoidable: use caution, drive slowly, and apply greater force to the levers.
- Do not operate on wet grass, uneven or rough surfaces, loose gravel, sand, oil, snow and/or ice or any other suspiciously unfavorable condition or surface.
- Do not operate anywhere traffic is present such as roadways, roadsides, or busy parking lots. Drivers may not see you due to your low height.
- Always be certain that your feet and shoes (especially the back ankle area) are free from the Foot Plate when stepping away from the MovingStar.



WARNINGS continued

- When in Reverse Mode backup in a straight line only. Do not attempt to make a turn. Keep distance minimal and proceed forward as soon as space allows.
- Keep tires inflated to **35-40 PSI (2,5-2,8 Bar)** for proper performance, do not over or under inflate.
- Do not operate if your weight is more than **250 pounds (113 KG)**.
- Do not attempt to haul cumbersome or heavy items.
- Do not attempt to take a passenger along, e.g. no pets or children on your lap, no riders hanging onto the rear (as is sometimes done on grocery carts).
- Do not attempt to push or tow anything with your MovingStar.
- The MovingStar is not for use by children. Keep children away from the chair and controls.
- Do not wear loose clothing such as scarves or robes, OR carry anything that hangs such as leashes or purses which could get caught in the wheels or other moving parts, or obstruct the control handles when operating.
- Always press the Power Button to Off before entering, exiting or folding.
- Do not stand on the Foot Plate or put weight on the Control Levers when entering or exiting the MovingStar.
- Do not leave the MovingStar unattended on or near a grade; the MovingStar has resistance to free rolling but may still roll away.
- Do not operate in bare feet, socks, slippers, flip-flops or the like. Always wear well fitting shoes and clothing when operating the MovingStar.
- Do not operate if feeling dizzy, sleepy, or when under the influence of drugs or alcohol.
- Do not smoke when operating the MovingStar. (Smoking may present unexpected cause to remove hands from the Control Levers among other dangers.)
- Do not leave the Battery Charger connected to a power source while not charging.
- Never attempt to open the Battery case for any reason.
- Use only the charger that came with your MovingStar.
- Never modify your MovingStar or use parts or accessories not provided by the Manufacturer.

Safety Guidelines and Operating Conditions

Speed and Turning: **⚠️THE MOVINGSTAR REQUIRES MORE SPACE TO TURN AS SPEED INCREASES.** For this reason it is necessary to slow down before making turns. If you hear the tire skid as you attempt a turn you are going too fast. See on page 10 the section beginning with “Do Not Skid the Wheels”.

Ramps and Hills: **⚠️DESCENDING GRADES REDUCES THE STEERING AND BRAKING ABILITY OF THE MOVINGSTAR - DESCEND GRADES SLOWLY KEEPING BOTH BRAKES APPLIED.** The MovingStar can climb up to an 8%incline, but whenever possible you should avoid ramps steeper than 5% (10 inches vertical change per 10 feet distance). As a general reference ADA compliant wheelchair ramps are 5% or less.

Plan to take hills in a straight line. Increase and decrease braking pressure to keep your direction straight and speed low on descent. Keep your speed below 3 km/h (slow walking pace) on descent. By use of the brakes, never let your MovingStar build speed on descent. Avoid making turns on grades. If there is a sharp turn on the hill, find an alternate route or walk the MovingStar. Do not attempt any grade in wet conditions. If you are uncertain about the terrain, get up and walk behind your MovingStar by pushing on the Seat Back Bar. In this manner, your MovingStar actually works very well as a rolling walker.

⚠️AVOID STOPPING ON HILLS OR RAMPS, including sidewalk ramps. Instead stop on the level sidewalk before the ramp and keep both hands pulling on the Control Levers at all times while waiting to cross. The MovingStar provides light resistance to rolling when the motor is off, but it does not have parking brakes, so whenever possible keep both hands on the Control Levers. If you are stopped on level ground in a safe area away from ramps or hills, you may swing the Foot Plate back with your heels then place both feet firmly on the ground before removing your hands from the Control Levers.

Surfaces and Conditions: The MovingStar operates best in dry conditions on level pavement. **⚠️AVOID WET CONDITIONS; WETNESS WILL COMPROMISE CONTROLLABILITY. IF WET, USE MORE FORCE ON THE LEVERS FOR CONTROL AND BRAKE WELL IN ADVANCE.** If wet conditions are unavoidable: minimize your route, use Medium speed range, and apply extra force on the levers. When safe, occasionally test your ability to stop and turn. If it seems questionable, get off and push the MovingStar.

While dry mowed grass is an acceptable surface to operate your MovingStar, performance will feel very different. You will need to use more force on the levers because your MovingStar is doing more work to move you. Wet grass is not advised.

⚠️THE MOVINGSTAR IS NOT A RECREATIONAL VEHICLE, OFF ROAD VEHICLE, OR A TOY. The MovingStar is not intended for rough terrain, sand, snow, or otherwise difficult conditions. If you are uncertain about the conditions that you might encounter, select an alternate form of transportation. The MovingStar is also NOT intended for sports, stunts, or tricks of any kind. Always operate in a mature, cautious manner keeping in mind that the MovingStar is a mobility device, and not a toy.

⚠️NEVER DRIVE THE MOVINGSTAR ON A ROADWAY, ROADSIDE OR BUSY PARKING LOT like bicycles often do. Always use sidewalks and official pedestrian crossings. When seated in the MovingStar, like any power-chair, you sit very low so that cars may not see or expect you. Always use extra caution at crossings or whenever you are exposed to traffic. Only cross at official pedestrian crossings. **⚠️DO NOT DRIVE THE MOVINGSTAR UNNECESSARILY CLOSE TO A SIDEWALK EDGE OR DROP OFF OF ANY KIND.**

MovingStar Diagram

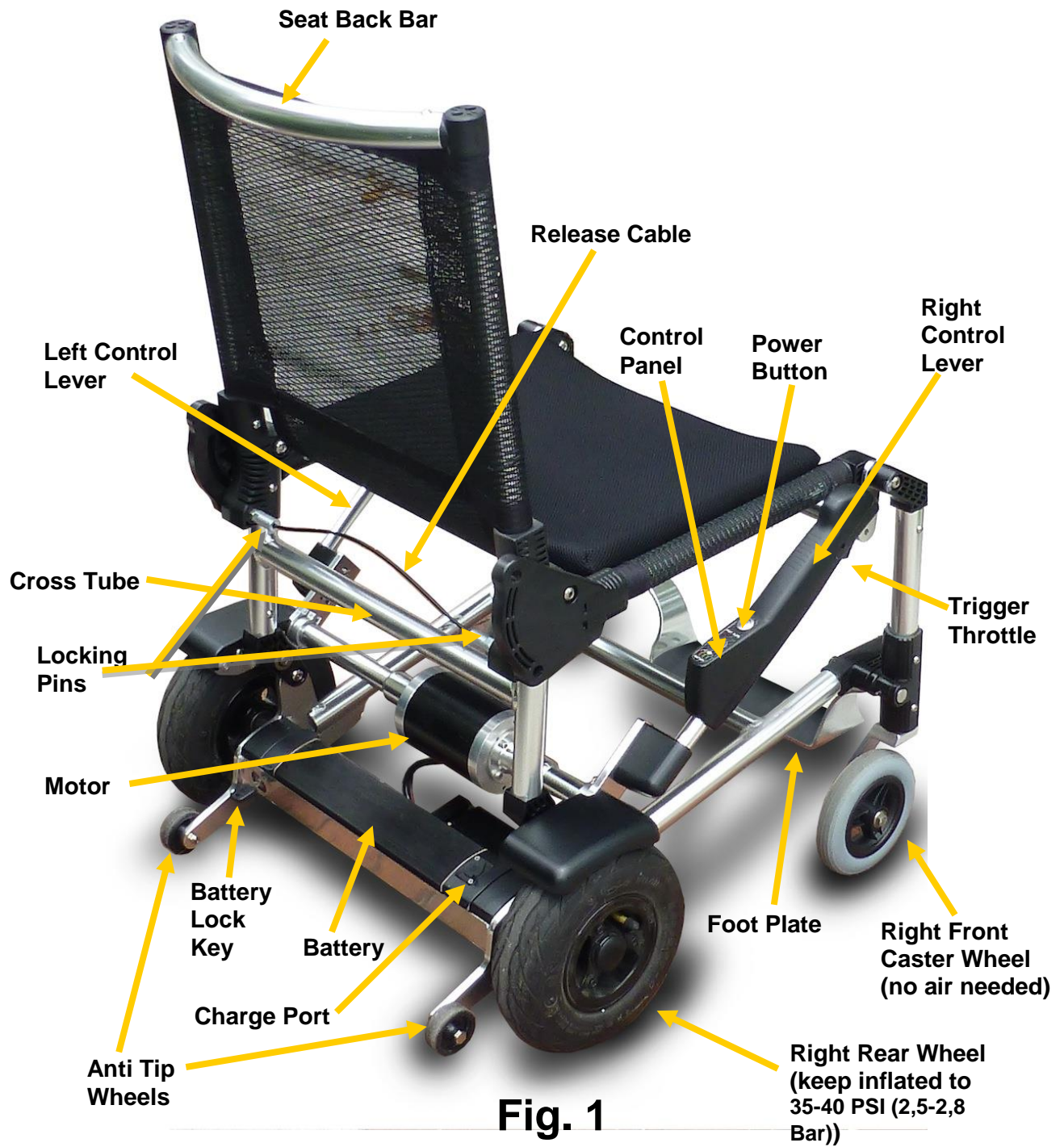
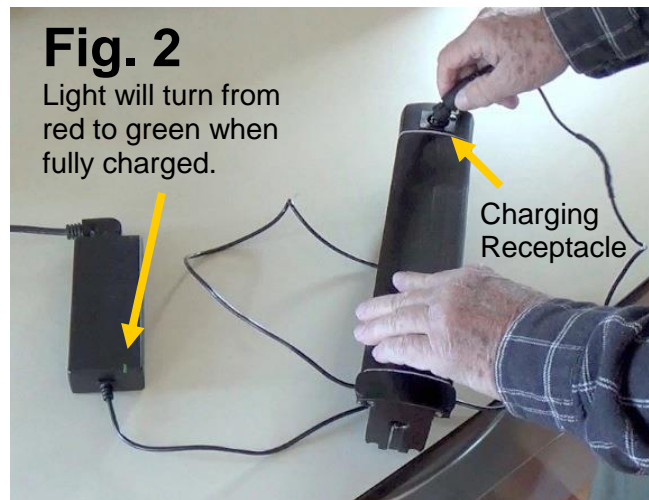


Fig. 1

Congratulations on the purchase of your new MovingStar! Your MovingStar can take you everywhere you want to go indoors or outdoors, (up to 8 miles on a single charge with the included light weight Lithium Ion battery pack). Your MovingStar is the lightest and quickest folding power chair on earth. Weighing only 41 pounds (18.5kg) and folding to 10 inches high (25cm), your MovingStar is easy to load into almost any car. It was made in a state of the art factory in Taiwan where the best production technicians and engineers make sure that each MovingStar is built to perfection.

Get Ready...

Slide the MovingStar out of its box and remove all wrapping and packaging materials from the MovingStar. (Keep packaging in the box in case you ever need to ship your MovingStar.) No assembly is required.



Charging the Battery

As shown in Fig. 2. Plug the charger's power cord (heavy cord) into back end of the charger first, then plug the other end into a grounded household outlet. Next plug the round charger plug into the charging receptacle on the battery. Rotate the round plug until you feel it drop into the socket. The light on the charger turns from red to green when fully charged as shown here. This may take up to 4 hours. (The battery may remain in the chair while charging.)

⚠NEVER ATTEMPT TO OPEN THE BATTERY CASE. THE BATTERY IS NOT SERVICEABLE. THE CASE CONTAINS LITHIUM ION CELLS AND IS SEALED FOR YOUR SAFETY.

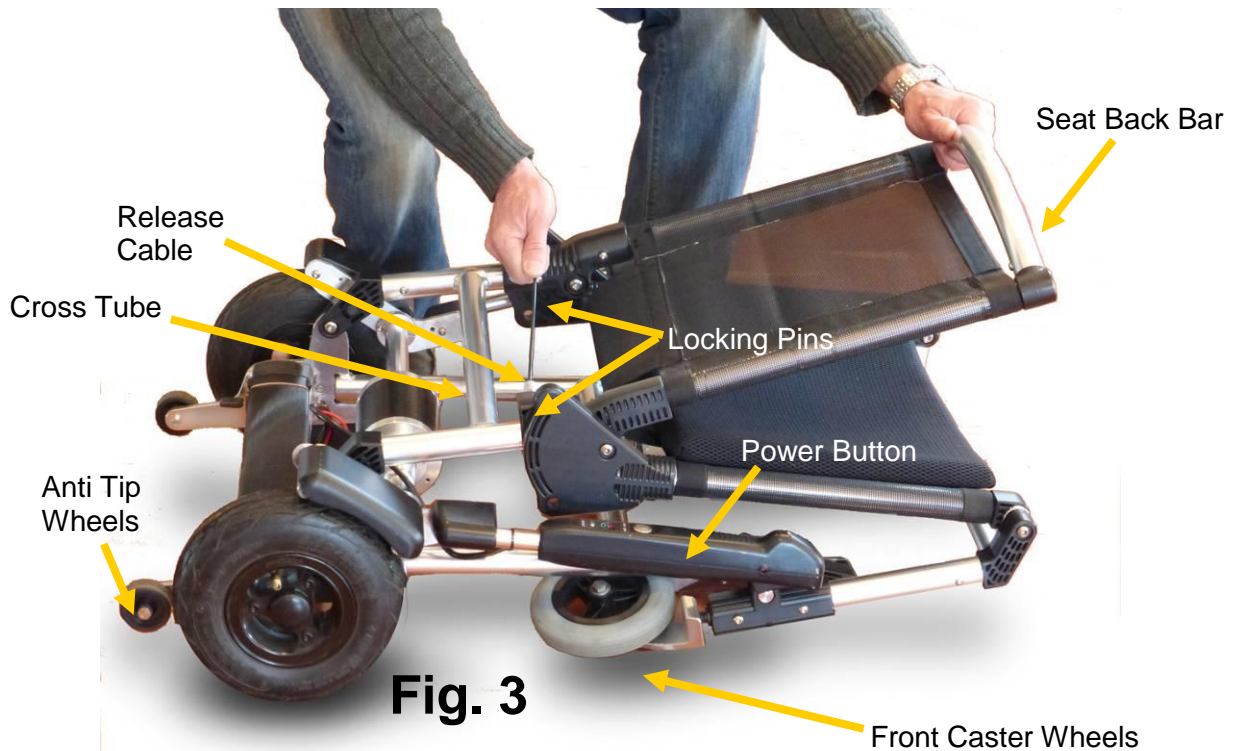
⚠NEVER ATTEMPT TO CHARGE THE BATTERY WITH ANY CHARGER OTHER THAN THAT INCLUDED WITH YOUR MOVINGSTAR.

Checking the Tire Pressure

Your MovingStar drives, steers and brakes by engaging a drive roller or a steel brake pad into the rear tires. For this reason: **⚠IT IS IMPORTANT TO MAINTAIN YOUR REAR TIRE PRESSURE AT 35-40 PSI (2,5-2,8 Bar)**. If you don't have a bicycle pump with a built in pressure gauge, you should get one. Low tire pressure will effect the MovingStar handling.

How to Unfold for Riding

As shown in Fig. 3, set it on the ground with wheels down. Be sure the Power Button is Off (blue light is out). Pull the Release Cable while lifting the Seat Back Bar to unlock the MovingStar from its folded condition. Continue to lift the seat back until you hear a “click” indicating that the Locking Pins are engaged. The MovingStar is now in the Ride position. **△ALWAYS CHECK THAT THE LOCKING PINS ARE FULLY ENGAGED** by giving a forward push to the Seat Back



Bar, the seat back should feel rigid as the chair rolls forward.

How to Fold for Travel and Storage

Pull the Release Cable and lower the Seat back Bar. It helps to rotate the MovingStar slightly as you lower the seat back bar so that the Front Caster Wheels swivel together until they lay flat on the ground. You should hear a “click” sound when it latches into its folded position, but be lift up a little on the Seat Back Bar just to ensure that the Locking Pins have engaged and that the MovingStar holds its folded condition.

Battery Installation and the Battery Lock Key

See Fig. 4: After charging is complete, install the battery with the **charging receptacle on the right** using the two motions indicated by arrows 1 and 2 in Fig. 4. Make sure that the battery is completely in and that the keyed lock latches it down. The Battery Lock Key can be removed to lock the battery into the chair for theft prevention of the Battery BUT the MovingStar has no key to lock the power off. To prevent unwanted riders from zinging off on your MovingStar, either lock your MovingStar with a bicycle lock or remove the battery. And always use a bicycle lock through the frame tubes when leaving your MovingStar unattended in a public place.

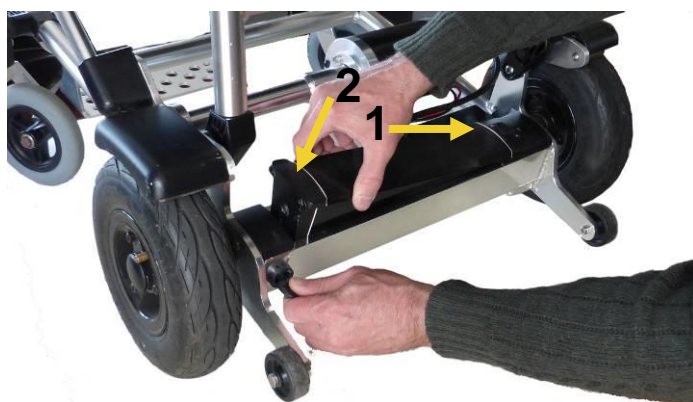


Fig. 4



Fig. 5

Getting In and Out of the MovingStar

To sit down in the MovingStar **Swing the Foot Plate back** by pushing it back with your heels as shown by the lower arrow in Fig. 5. This makes getting in and out easier by placing your feet beneath you as you sit down or get up from the chair. As shown by the upper arrow in Fig. 5. **5. Place both hands on the front corners of the seat tubes to lower yourself into the seat.** While the MovingStar resists rearward rolling, it will still roll. So like sitting down in a wheeled office chair, do not lean back on the chair as you enter or it could roll out from under you. Once seated grab the control levers. Pull both levers back at the same time to apply the brakes. The brakes always apply when the levers are pulled, whether the power is on or not. Get comfortable sitting with both hands on the Control Levers.

To exit the MovingStar come to a complete stop on level ground. Press the Power Button to Off (blue light behind the button goes out) and swing the Foot Plate back with your heels, place both feet on the ground and place both hands on the front corners of the seat tubes to help yourself stand. Remember that the MovingStar can roll, so do not lean back on the chair as you stand up. **⚠️ BE CERTAIN THAT YOUR FEET AND SHOES ARE FREE FROM THE FOOT PLATE WHILE STEPPING AWAY.** Carefully ensure that the rear ankle area of your shoes is free from the Foot Plate by shuffling (rather than lifting) one foot forward and then the other, until you are certain that your body and clothing is out of contact with any part of the chair.

The Control Panel, the trigger throttle, and the Beeper Button are all located on the right Control Lever.

Each speed range has a top speed limit as shown below:

- L** - Low: 0-1 Km/H
- M** -Medium: 0-3 Km/H
- H** - High: 0-6 Km/H
- R**-Reverse: 1.5 Km/H

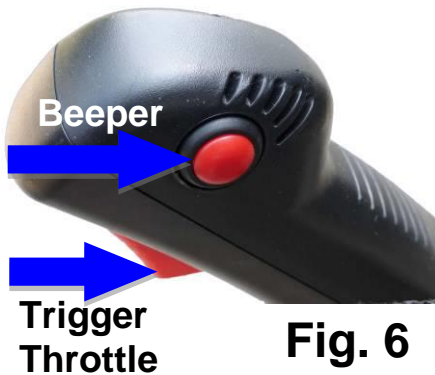


Fig. 6

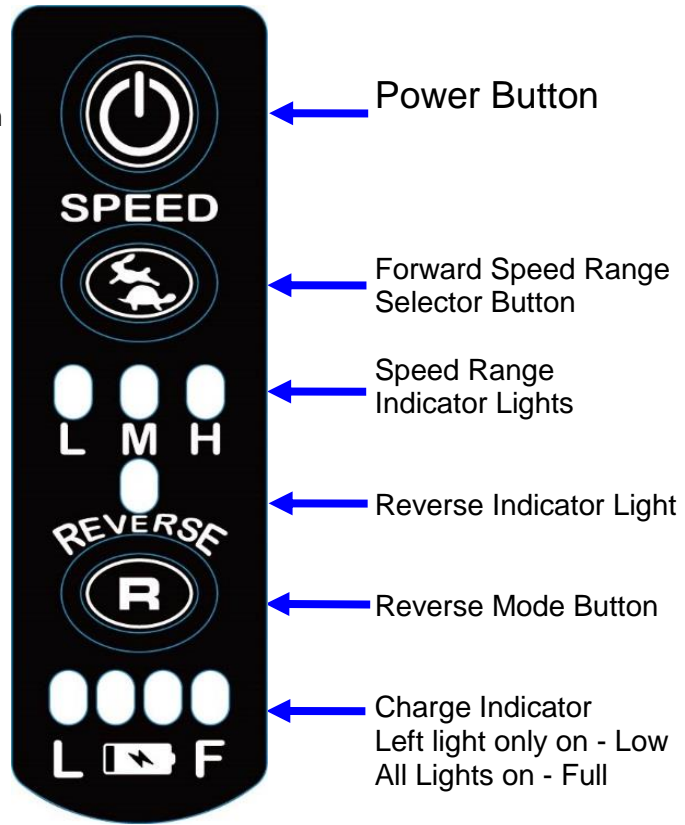


Fig. 7

Power Button and Auto Shutoff

See Fig. 7: Use the power button to switch the MovingStar on and off. When switched on the lights on the control panel will be active. The green light for the slow speed mode will be active automatically. The MovingStar will be deactivated automatically after 10 minutes **⚠️ ALWAYS SHUT THE POWER OFF BEFORE EXITING THE CHAIR.**

The Trigger Throttle

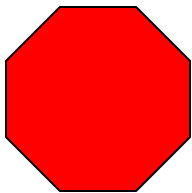
See Fig. 6: To vary your speed within the selected range, (from zero to the maximum for the selected range) squeeze the trigger throttle gradually. For example: slow speeds can be achieved in HIGH range by pulling the trigger in only very slightly. The farther you pull the trigger the faster the speed; up to 6 mph in HIGH speed range.

Note: The trigger only activates the motor. You must press a lever down to engage the motor with the wheels to move... read on.

Learning Ride

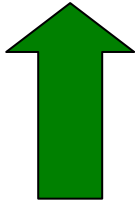
△STAY IN LOW SPEED RANGE FOR LEARNING. *The MovingStar steers very differently than handlebar and steering wheel vehicles. Read carefully and take the time learn before trying Medium Speed Range.*

For learning find a large, level, open area with no traffic or obstacles. Each time the power is turned on (see Fig. 7), the MovingStar will be in the LOW speed range. The LOW speed range limits the motor speed to very slow speed for learning and indoor use. In low Range everything happens in slow motion to allow time for you to learn the method of braking and steering the MovingStar. ***Make a mental note that the brakes will always apply when both levers are pulled back together. So if you have any confusion, just pull back BOTH levers!***

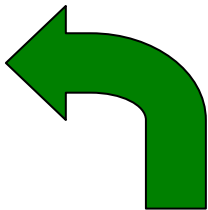


LEARN TO STOP FIRST.

TO STOP OR SLOW DOWN: Pull up on both levers to apply both wheel brakes. *Remember that anytime you are unsure, Pull both levers to brake! To stop quicker, pull harder.*

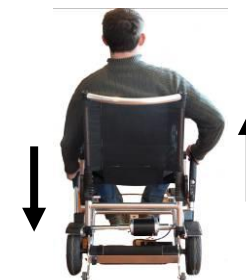
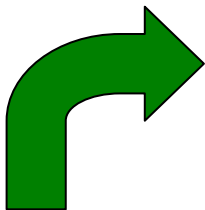


TO GO STRAIGHT: first push both levers down with moderate force, then gently squeeze the Trigger Throttle to start the motor and vary the speed. *The trigger only activates the motor, but the motor will only make you go when a lever is pressed down.*



USE OPPOSITE LEVER ACTIONS TO TURN

TO TURN LEFT: pull up on the left lever while pushing down on the right lever. The harder you force the levers the tighter the turn becomes.



TO TURN RIGHT: pull up on the right lever while pushing down on the left lever. The harder you force the levers the tighter the turn becomes.

Practice turning and braking until controlling the MovingStar becomes reflexive. Once you feel confident in your ability to start, stop, and steer your MovingStar, you can try medium speed as described in the following section. **△BE AWARE THAT AS YOUR SPEED INCREASES, YOUR MINIMUM TURNING RADIUS INCREASES.**

△DO NOT SKID THE WHEELS: Because the MovingStar turns by braking the inside wheel, **△TIGHT TURNS CAN ONLY BE ACHIEVED AT VERY LOW SPEEDS.** If your inside wheel skids, you are trying to turn too fast. Slow down in a straight line by pulling up on both levers until nearly stopped well before the turn, then proceed through the turn at low speed.

Control Panel and Speed Range Selection

See Fig. 7. Every time the MovingStar is turned on it will be in forward Low Speed Range. Pressing the Speed Range Selector button (“turtle / rabbit button”) steps the speed range from LOW (green) to MEDIUM (yellow) to HIGH (red) and back to LOW again. A Speed Range Indicator Light will remain on to indicate the selected speed range.

△NEVER SELECT FAST FOR INDOOR USE!

Backing Up

To back away from something it is usually best to simply use your feet against the ground or use your hands to SLOWLY push yourself back from a table. (If you push too hard the MovingStar will resist and the table may slide away.) Because your MovingStar can turn very sharply to get you out of most tight spaces, using the powered reverse is rarely necessary.

Powered Reverse Mode: To use the powered reverse mode press the “R” Reverse Mode Button to put the MovingStar in reverse mode. The reverse light will come on indicating that your MovingStar is now in reverse mode. Press both levers down and pull the Trigger Throttle as if you were going to go straight forward –but instead, the MovingStar will back up at a very slow speed only. **△DO NOT ATTEMPT TO TURN IN REVERSE MODE** (The motions are opposite and therefore very difficult.) Backup straight only as far as needed to proceed forward, then press the Forward Speed Range Selector Button to proceed forward.

The Beeper

The red button on the upper left side of the right Control Lever is a courtesy beeper intended to politely announce your presence. The beeper is not a horn and is not intended to avoid collisions or as a hazard alert.

Serial Number

The serial number is the ten digit number stamped into the aluminum next to the black control box under the motor and between the rear wheels. You may need to refer to it for service or replacement parts in the future so keep a record of your serial number by writing it and your date of purchase on the front cover of this manual.

Carrying and Storing Your MovingStar

To move your MovingStar without riding in it, it is always easiest to roll it in front of you with the MovingStar in its unfolded position, by pushing on the Seat Back Bar. In fact your MovingStar makes a good rolling walker. But to carry you MovingStar up steps or for other reasons, your MovingStar can be conveniently carried in one hand like a suitcase. (Do not attempt this if you have any doubts about your ability to handle the weight of the MovingStar. Removing the battery will make it lighter)

1. Rotate the MovingStar onto its side with the Control Handle on top as shown below.



2. The MovingStar will stand on its side as shown above. If you do not have enough floor space to lay it flat, this is a good way to store it.

Do not attempt to lean the MovingStar against a wall on its rear Anti Tip Wheels as it will roll out from the wall.

3. To carry the MovingStar, grab the base frame tube with your right hand, keeping the underside of the MovingStar facing away from you as shown here and it will balance from one hand.

Loading the MovingStar into a Car

Your MovingStar fits in the trunk of most cars. There are a few tips to make loading it easier, which are the same whether you are loading into a hatch back, an SUV, or a sedan car trunk.

You may want to wipe the underside of the Battery and the rear Anti Tip Wheels clean since you will need to touch these parts to your front thighs to use this method.

First, open your trunk and clear ample space for your MovingStar to fit. Next, fold down your MovingStar (as shown on page 7) in front of the open car trunk. You should hear a “click” sound when the Locking Pins latch it into its folded position, but lift a little on the Seat Back Bar just to ensure that the Locking Pins have engaged. Follow the three steps below. Removal is the opposite of loading.



1. Grab the rear of the MovingStar by the rear Anti Tip Wheels and lift the rear up to make it lean against your legs, as shown to the left.



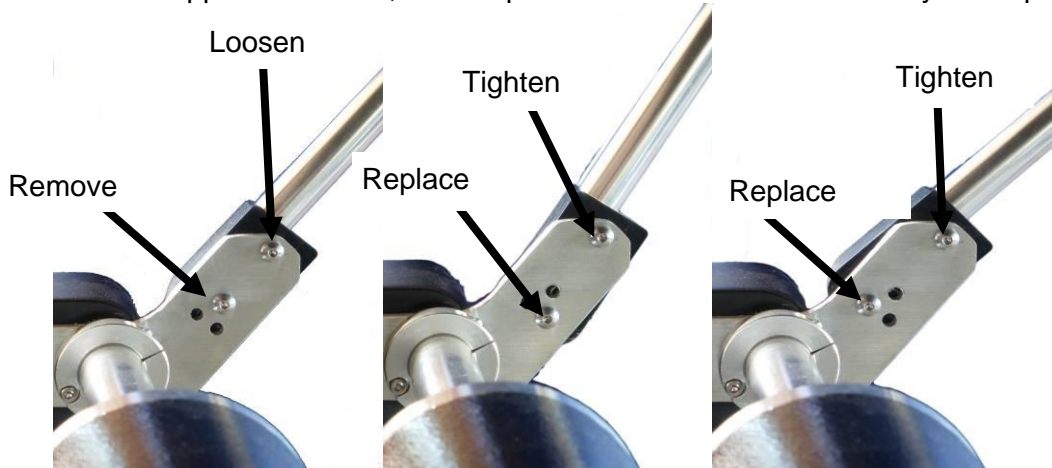
2. Next, grab the Cross Tube to lift the MovingStar off the ground with the battery pressed against your thighs as shown.



3. Finally, slide the MovingStar into the trunk and set it down by holding the Anti Tip Wheels.

Adjusting to Fit You

Your MovingStar is designed as one size fits all. However, if you feel that you are reaching too far down to operate the levers, you can adjust them up. Or, if you feel that you'd prefer the levers further away, you can adjust them down. You will need the 5mm Hex Wrench that came with your MovingStar to do this. See diagrams below. The seat has no adjustments. If you feel more lower back support is needed, a small pillow behind the lower back may be helpful.



On the inside of the base of each lever, loosen the top screw and remove the bottom screw.

To bring lever higher, lift lever so that bottom screw can be threaded into hole as shown. Be absolutely certain to tighten both screws firmly.

To adjust lever lower, drop lever so that bottom screw can be threaded into hole as shown. Be absolutely certain to tighten both screws firmly.

Care and Maintenance

The MovingStar was designed with minimum need for maintenance and has no adjustments besides maintaining the tire pressure as described below. It is always advisable to keep a close eye and ear for any problem signs. If you have any suspicion, discontinue use until remedied.

Tires: It is important to keep the rear tires at or near the recommended pressure of **35-40 PSI (2,5-2,8 Bar)**. If the control levers become soft or spongy feeling when you pull and push them, it is because your tires are low on air pressure. This will reduce your ability to steer and brake the MovingStar. Maintain your tires' pressure by checking them weekly and anytime you feel the lever motion is spongy. Never over inflate the tires.

Battery: Your battery is Lithium Ion (Li-ion), the type used in laptop computers. To maximize life, do not store it above 86°F (30°C) like in a hot car trunk or shed in the sun. Also do not leave the battery on the charger for long a period after the green light has come on. Disconnect from the battery and then unplug the charger from the wall outlet. Never leave the charger plugged in when not charging.

Cleaning: Keep your MovingStar clean by wiping dust and grime off with a clean damp or dry cloth. Do not wash your MovingStar with a hose or with a sponge and soapy water like you might do to a bicycle. The control handle and the battery and motor area should be kept dry at all times.

We hope your MovingStar becomes your best friend. Have fun and enjoy the world!

SPECIFICATIONS

Overall Weight	41Lbs (18.5Kg) (including Li- ion battery)
Dimension L x W x H	31(785) x 25(645) x 37(935) in. (mm)
Folded L x W x H	38(955) x 25(645) x 10(250) in. (mm)
Seat Dimensions L x W	13(330) x 16.5(420) in. (mm)
Seat Height	19 in. (485 mm)
Speed (variable in three ranges)	Low range: 0-1 Km/h Medium range: 0-3 Km/h High range: 0-6 Km/h
Reverse	1.5 Km/h
Range	13 Km
Maximum Incline	8 Degrees
Turning Radius	24 in. (610 mm)
Motor	brushed DC 36V, 250W, 7A
Battery	36V, 6.6 AH, 240watt-hour, Lithium-Ion 4 Lbs (1.8Kg)
Charger	2.1A, Automatic (Green Light=charged) input100-240V
Steering/Braking System	Two Lever Control System(tire brake and roller drive)
Front Wheels	6 inch non-marking PU solid
Rear Wheels	9 inch non-marking pneumatic (35-40PSI / 2,5-2,8 Bar)
Anti-Tip Wheels	50mm solid
Max User Weight	250 pounds (113Kg)

Questions & Answers and Trouble Shooting

- **Can I take my MovingStar on the plane?**

IATA and USDOT regulations require that you remove the battery and take it as a carry on item. Your battery is 240 Watt Hours which is less than the 300 WH limitation for Li-ion batteries for a mobility device. Be sure to notify the baggage screeners that you are carrying a “lithium ion battery for a mobility device”.

You may check the MovingStar chair (less battery) as checked baggage. Most airlines allow a mobility chair to be checked on for free if it is for your personal use, check with your airlines in advance of your trip.

- **My MovingStar shut off while I was riding.**

1. Check that your battery is fully installed and locked in.
2. You may have tripped the circuit breaker. Press the Power Button to off (so that the button is flush with the silver ring, not depressed below the silver ring). Wait one minute and turn the MovingStar back on.
3. Check that your battery is fully charged.

- **My MovingStar does not come on when I press the Power Button.**

If your MovingStar was left on then the auto shut off feature shut off the power for you. Follow step 2 above waiting only two seconds before pressing it again. If that does not work, check steps 1 and 3 above.

- **My control levers feel soft and spongy when I push and pull on them.**

Check your tire pressure. It should be 35-40PSI (2,5 - 2,8 Bar). Do not over inflate.

- **My MovingStar does not steer straight.**

1. If you are driving on a non-level surface, like the side of a crowned road, your MovingStar will tend to steer toward the low side. Try to find a level sidewalk to drive on. Driving on non-level surfaces is not advised.

- **My MovingStar does not turn or stop as quickly as usual.**

1. Try using more force on the levers.
2. Reroute to a level dry paved surface.
3. If you are experiencing skidding on turns, slow down in a straight line well before entering the turn.
4. If you are descending a grade, proceed slowly in a straight line until you are on level ground. Take all ramps straight on and avoid ramps steeper than a typical sidewalk ramp (5%), especially in wet conditions. If you are uncertain about the terrain, walk your MovingStar by pushing on the Seat Back Bar.

- **My MovingStar won't lean against the wall on its (little) rear Anti Tip Wheels.**

1. Set the MovingStar on its side with the trigger handle facing up and it will stand by itself. See section entitled Carrying and Storing Your MovingStar, Page 12.